



Terms & Conditions 2016

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Botswana

- Where no rates are shown, our camps are not in operation over this period.
- Accommodation rates are on a per person per night sharing basis.
- Single supplements on request
- Fully inclusive rates includes
 - Accommodation
 - all meals
 - twice daily scheduled camp activities
 - park fees
 - laundry
 - all local drinks - excludes premium imported brands and champagne.
- Abu Camp: Note that a maximum of 10 guests can be accommodated on the elephant activity at any one time.
- Access to / from the camps is excluded from the nightly rates.
- Please contact your Journey Specialist for further details.



Namibia

- Namibia rates are quoted in South African Rand (1 South African Rand is equivalent to 1 Namibian Dollar).
- Fully inclusive rates includes:
 - Accommodation
 - all meals
 - twice daily scheduled camp activities
 - park fees
 - laundry at camps which are able to provide this service
 - Namibian VAT & Tourism Levy
 - local drinks - excludes premium imported brands and champagne.
- Where different rates exist at our Wilderness Camps, note that bookings must be made on the same rate basis for the duration of a stay - e.g. either Fully Inclusive OR Dinner, bed and breakfast.
- The dinner and breakfast only rate includes:
 - only accommodation
 - dinner
 - bed and breakfast
 - Namibian VAT & Tourism Levy
 - all other extras (lunches, activities, drinks, laundry, etc.) to be settled direct.
 - Applicable at specified camps only and cannot be used for fly-in itineraries.
- At Damaraland Camp, activities and lunch may be pre-booked and pre-paid.
- **At Doro Nawas and Kulala Desert Lodge, activities and lunch may be pre-booked, however, the relevant costs for extras must be settled direct in camp and cannot be pre-paid.**
- Note that there is no dinner and breakfast only option available at Desert Rhino Camp, Hoanib Skeleton Coast, Little Kulala or Serra Cafema Camp.
- Access to / from the camps is excluded from the nightly rates.
- Please contact your Journey Specialist for further details.



Rwanda

- The rates includes:
 - Accommodation
 - all meals,
 - local drinks (excludes premium imported brands and champagne)
 - lodge activities on property
 - guided nature / birding walks in forest on property
 - guided nursery visit and indigenous tree planting
 - guided walk and vegetable picking at organic fields
 - guided walk to pyrethrum fields
 - self-guided running trail
 - Rwanda coffee and tea cupping/tasting
 - sundowners with views of the volcanoes
 - lodge activities off property accessed by walking
 - guided visits to Bisate reforestation site
 - guided visits to Bisate primary and secondary schools
 - guided visit of Bisate village
 - laundry
 - complimentary in-room welcome massage (**additional massages would be for guests own account)
 - “Gym in a bag” concept per guest
 - wireless internet connection in villa only
 - local Government taxes. In the event of a change in local taxes or the introduction of additional taxes, these rates will be adjusted accordingly.
- The rates excludes:
 - Travel to/from Bisate Lodge
 - gratuities/tipping
 - visas - where required
 - departure tax
 - any in-room treatments
 - gorilla permit fees,
 - day trips & excursions
 - a fully comprehensive travel insurance policy (with medical and evacuation insurance) valid from the date of itinerary confirmation (all guests travelling to Bisate must be covered by such a policy)
- Children aged 15 years and older are welcome and pay the same rate as adults.
- We are unable to accommodate triples at Bisate Lodge. With the minimum age restriction of 15 years for gorilla tracking, standard adult rates apply. Therefore, children may stay in a villa on their own, however, will need to pay the single supplement.



- Lodge Activities On Site: guided nature walks, guided birding walks, guided walk and vegetable picking at organic fields (Coop fresh produce farm), guided walks to pyrethrum fields, self-guided running trail, Rwanda coffee and tea cupping/tasting, wine tasting, sundowners with views of the volcanoes, biodiversity surveys, film screenings/"Movie Night"
- Lodge Activities Off Site: Accessed By Walking: guided visits to Bisate reforestation site, guided visits to Bisate Primary and Secondary schools (the schools are closed over weekends and during school holidays), guided visit of Bisate Village.
- The lodge will open with 6 guest rooms which can accommodate a maximum of 2 guests sharing per room.
- Each room at Bisate will have the option of twin beds or a double bed conversion



South Africa

- The rates includes:
 - accommodation
 - all meals
 - twice daily scheduled camp activities
 - laundry
 - 14% VAT and Satour Tourism Levy
- The rates excludes:
 - all drinks
 - park fees
- Turtle research drives and scuba diving are excluded from the nightly rate. The park fees of R22.00 per adult and R12.00 per child per entry and R20.00 per vehicle per entry are not included in the rate and must be paid direct in camp.
- A nominal iSimangaliso Park fee of ZAR 25.00 per adult and ZAR 15.00 per child (up to 12 years of age), per entry, applies for all guests and this fee must be settled directly at the camp. Park fees are subject to change at Park Authorities discretion.
- For guests who self-drive to Rocktail Camp directly and do not require the scheduled transfers to/from Coastal Cashews, an additional ZAR 25.00 per vehicle per entry is payable directly at the camp. There is no vehicle fee applicable for guests flying directly into the camp airstrip or those that fly into Richard's Bay Airport on a scheduled commercial flight and are then transferred by a touring company to Coastal Cashews.
- A Community Conservation Levy of ZAR 5.00 per person applies and must be paid direct in camp. Rates are subject to change without prior notice. Park fees are subject to increase at Park Authorities discretion.
- Access to / from the camps is excluded from the above nightly rates.
- Please contact your Journey Specialist for further details.



Zambia

- Kafue camps – fully inclusive rates includes:
 - Accommodation
 - all meals
 - twice daily scheduled camp activities
 - laundry
 - park fees and local drinks - premium imported brands excluded.
- Livingstone camp – fully inclusive rates includes:
 - Accommodation
 - all meals
 - twice daily scheduled camp activities
 - park fees
 - laundry
 - a guided tour of the Zambian side of The Victoria Falls
 - a guided tour of Livingstone town and Livingstone Museum
 - sunset river cruise
 - visit to a local African village plus local curio shops
 - all local drinks - excludes premium imported brands and champagne.
- Camp opening and closing dates:
 - Busanga Bush Camp and Shumba Camp - Annual seasonal operational closure from 02 November 2016 to 31 May 2017 (inclusive)
- Access to / from the camps is excluded from the nightly rates.
- Please contact your Journey Specialist for further details.



Zimbabwe

- Fully inclusive rates include:
 - Accommodation
 - all meals
 - twice daily scheduled camp activities
 - park fees
 - laundry
 - all local drinks - excludes premium imported brands and champagne.
- Ruckomechi and Little Ruckomechi Camps are seasonal camps which operate annually between variable dates in April and mid-November. This is as a result of access restrictions during the summer months.
- Fishing at Ruckomechi and Little Ruckomechi Camps is possible on a catch and release basis from the bank or by boat. For those guests interested in leisure fishing (not the sole purpose of the safari), we include this as a standard camp activity at no extra cost, dependent on boat availability and/or guest numbers. The camp has some basic fishing tackle available - rods/reels/line/sinkers/hooks/steel trace as well as worms - which can be used to fish for bream (tilapia), barbel (catfish) and tigerfish. We do not stock any fly fishing equipment and for serious fishermen requiring sole use of a boat, a charge of US\$ 27.00 per hour per boat will be levied, payable direct. Do bear in mind however, that our priority for the camp boats is game viewing activities for our guests.
- Note that all guests wishing to travel on a self-drive basis to Davison's Camp, Little Makalolo or Linkwasha in Hwange, are now permitted to drive directly into our concession as part of a trial run. 4x4 vehicles must be used and all guests must arrive at Davison's Camp before 12:00 - the ONLY meeting and parking point. Those guests continuing to Linkwasha and Little Makalolo will be met at Davison's and transferred in Wilderness vehicles to the relevant camp.
- When travelling in 2x4 vehicles, parking is at Hwange Main Camp only. The transfer pick-up time is 12:30 and parking costs of USD 5.00 per day (subject to change) must be settled direct with the park authorities at Hwange Main Camp. If transfers are required at any other time, then a private vehicle must be booked and charged for. Subject to change depending on season, note that Hwange National Park usually opens at 06:00 in summer and 06:30 in winter and closes at 18:30 in summer and 18:00 in winter.
- Access to Hwange National Park remains through Main Camp only, as the official entry point. The Zimbabwe Parks & Wildlife Management Authority need to keep track of vehicles utilising the national parks plus self-drive guests must pay conservation fees and vehicle fees directly at the point of entry into the Park (Main Camp). It is an offence to use any undesignated entry point into the park, and offenders will be liable for any penalties incurred. Note that parking at Ngweshla picnic site is not an option.
- Access to / from the camps is excluded from the nightly rates.
- Please contact your Journey Specialist for further information.